## DEPARTMENT OF THE ARMY



PARKS RESERVE FORCES TRAINING AREA BUILDING 620, 6TH STREET DUBLIN, CA 94568-5201

IMPR-PW 28 June 2012

MEMORANDUM FOR ALL Parks Reserve Forces Training Area Personnel, Tenant Organizations and Training Units

SUBJECT: PRFTA Policy # 45, Refuse Collection

- REFERENCES.
  - a. Lean Six Sigma Project LD13753
  - b. PRFTA Service Contract W9124N-11-P-0229.
- 2. PURPOSE. To establish the process for requesting changes to refuse collection services on Parks Reserve Forces Training Area (PRFTA).
- 3. APPLICABILITY. This policy applies to all Civilians and military personnel, tenants and training units that produce solid waste on PRFTA and are covered under the Installation refuse collection contract.
- 4. POLICY. In order to maximize the use of refuse collection containers on PRFTA the following process is established to maximize garrison assets while providing a quality refuse collection service to the PRFTA community.
- 5. All solid waste container change requests require a work order submittal to usarmy.parks.imcom-central.list.parks-dpw-service-reque@mail.mil or 925-875-4631. Only facility managers and their alternates are authorized to submit work orders. No changes may be made without a work order. The Contracting Officer Representative (COR) will respond in writing to the requestor once a decision is made of approved or disapproved. To request a change the requestor must be a tenant or directorate of PRFTA or be prepared to reimburse PRFTA for the expense. All service order requests for solid waste container changes must include the following:
  - a. SERVICE CHANGE: Add, remove, relocate, increase size, or decrease size.
  - b. NUMBER OF PERSONS: Total number of persons the container is to support.
  - c. TYPE OF FACILITY OR OPERATION: Type of operation container is to support.
  - d. SIZE: 3,4,6,20, or 40 square yards.

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- e. LOCATION: Building or Training Area number to support. Must be on a paved or gravel area with easy access for the collection vehicle.
  - f. DATES OF SERVICE: Temporary or permanent- if temporary, give dates.
  - g. IMPACT IF DASAPPROVED.
  - h. POC: Facility manager name, phone number and email address.
- 6. Upon receipt of a service order change request the COR will consider the following before approving changes. The COR will use the following as a guidance for approving and executing solid waste container changes.
  - a. Was the request received 14 days prior to the service date?
  - b. Is the change in compliance with refuse collection contract constraints?
- c. Does the change support the Lean Six Sigma project fill rate goals and maximize existing available space?
  - d. Is the service reimbursable?
  - e. What is the distance form an existing container?
  - f. Would disapproving the request create a hardship, safety concern or health hazard?
  - g. Is there a impact on existing containers if approved or disapproved?
- h. Would increasing the size or location of an existing container meet the needs of the requestor?
- 7. Directorate of Public Works (DPW) has the authority to approve exceptions that do not meet the above checks for approval. Once a decision is made to approve a collection container change request, the COR will:
- a. Ensure reimbursement costs are understood and communicated (coordinate with Director of Resource Management).
  - b. Add the change to the master refuse collection container list.
  - c. Send the change request to the refuse collection company.
  - d. Send a notification to DPW Maintenance Operations section to perform fill rate checks.

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- e. Submit a contract modification to contract number W9124N11P-0229 if a cost benefit analysis supports a modification.
  - f. Communicate result to the requestor.
  - g. Close the work order.
- 8. PROPONENT. The proponent for this policy is the PRFTA Directorate of Public Works Office at (925) 875-4643.

DAVID B. JAMES

LTC, LG

Commanding